

## Job Description

<b>Job Title:</b>	<b>Caseworker and Schools Resilience Officer (SRP)</b>
<b>Hours:</b>	24 hours per week
<b>Salary:</b>	£14.00 per hour
<b>Job type:</b>	Fixed term contract to 31 March 2026 (extension subject to funding)
<b>Responsible to:</b>	Programme Manager (BBG)
<b>Location:</b>	Osmani Centre London E1

Supporting young people (11-24 yrs.) and their families with a history/at risk of serious violence, offering weekly tailored interventions and family support for up to 1year. Providing one-to-one mentoring support for school pupils at high risk with the aim to reduce harm and risk, build aspirations/positive mindset and offer support toward Education Training & Employment opportunities. You'll be the first point of contact for clients; assessing their needs, providing advice, and coordinating a tailored plan of action.

### Casework

1. Provide one-to-one and group mentoring to young people identified as at risk of criminality or violence, including workshops and positive activities.
2. Facilitate mediation, training, and workshops for young people, families, and professionals.
3. Develop and implement action plans for young people and their families, including conducting home visits as needed.
4. Intervene in hotspot areas to help reduce violence by engaging target groups.

### SRP

5. To offer intensive mentoring for school pupils at high risk, providing one to one support to overcome the challenges they are facing at school, home and in the community in order to prevent exclusion and vulnerability; further preventing entry into gangs, criminality, exploitation and other behaviour issues which inhibits young people from development and growth.
6. To focus on children in schools to raise awareness, improve cognitive skills and decision making and resilience amongst pupils identified as at risk of and/or involved in violence, gangs and exploitation as well as behaviour issues.
7. Gang and group conflict mediation to quickly resolve conflicts involving school pupils from escalating further and to provide targeted support to address root causes (including Cognitive Behaviour Therapy) aided by diversionary activities to prevent young people from further entrenchment in groups/gangs and criminality

8. To track progress of young person and family to ensure they are moving towards achieving agreed goals and outcomes.

### **Planning and Delivery**

1. Work with the line manager and schools to deliver the programme within agreed outputs and timeframes.
2. Communicate any risks or changes to plans promptly.

### **Networking and Representation**

1. Promote the programme, generate referrals, and build professional relationships with schools, key services, and agencies.
2. Represent the organisation at relevant meetings and events.

### **Data Management**

1. Maintain accurate casework files, action plans, and monitoring data for all clients.
2. Submit reports and updates on time, including weekly progress to the Lead Officer.

### **Other Duties**

1. Follow organisational policies and procedures, participate in meetings and training, and support organisational events and fundraising activities.
2. Undertake other tasks as directed by the Programme Manager.

### **Person Specification**

1. A youth work / social work/ counselling or other relevant professional or academic qualification is desirable.
2. Understanding of safeguarding for children and vulnerable young adults
3. Ability to write reports to a good standard
4. Able to communicate verbally and in writing, clearly and confidently with a variety of people at different levels
5. Experience of maintaining accurate data records and with a good level of competency in using Microsoft Word, Excel and Outlook